

Due to the current pandemic situation we have temporary made some changes to our Terms & Conditions in the advantage of our guests.

**These changes are only valid as long as Covid restrictions are enforced and overrule what is mentioned in our standard Terms & Conditions as follow:**

- To confirm a booking a deposit payment of at least 10% of the total booking amount is required and which is due within 1 week to confirm booking.
- Confirmation deposit is non-refundable but may be transferred to another date.
- Remaining balance payment is to be settled latest 3 weeks prior arrival date.

In case it is not possible to come during the booked period because of travel restrictions enforced or Indonesian borders being closed due to the corona pandemic, we offer the option to reschedule the booking to later dates within a 3 year period. Rescheduling of the booking to later dates can be subjected to rate differences. Cancellation / rescheduling due to the COVID crisis is subjected to the following conditions:

- Cancellation 22 or more days prior arrival date forfeits confirmation deposit only.
- Cancellation 21 – 4 days prior arrival date forfeits 50% of the invoice amount.
- Rescheduling 8 or more days prior arrival date is free of charge.
- Rescheduling 7 – 4 days prior arrival date will be charged 25% of the invoice amount as cancellation fee.
- Cancellation / rescheduling 3 days or less prior arrival date forfeits 100% of the invoice amount.